

Resolution 3-1

Whereas, the Sangamon County Land of Lincoln Workforce Alliance (LLWA), provides computer access to unemployed customers at the Illinois workNet Center at 1300 S. Ninth Street, Springfield; and

Whereas, the Sangamon County Land of Lincoln Workforce Alliance would like to upgrade computer access to 40 workstations at the Illinois workNet Center due to the high volume of customers utilizing computers for job search, on-line applications and updating of equipment for accessible workstations for the disabled; and

Whereas, Novanis Enterprise Solutions provides maintenance and technology services for the LLWA and will be responsible for the installation of a Pro-Curve 2910 48 port switch, a SonicWall NSA 2400 and 40 HP Pro 6000 Microtower workstations as well as the configuration of all installed devices. The cost of the upgrade are SonicWall software costs at \$6,116 and installation costs at \$16,200 (\$90/hr for 180 hours of work) for a total cost of \$22,316.

Whereas, funding for the upgrade is available through Workforce Investment Act grants and has been approved by the granting agency, the Illinois Department of Commerce and Economic Opportunity.

NOW THEREFORE BE IT RESOLVED, by the Members of the Board of Sangamon County, Illinois in session this 12th day of October, 2010 that the Sangamon County Land of Lincoln Workforce Alliance is hereby authorized to purchase services and software from Novanis Enterprise Solutions not to exceed the amount of \$22,316 as outlined in the Statement of Work.

Community Resources Committee



William Moss, Chair

FILED

OCT 06 2010


Sangamon County Clerk

RECEIVED

OCT 06 2010

Paul Palazzolo
SANGAMON COUNTY AUDITOR



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IT SOLUTIONS

Statement of Work (SOW)

Document Version 091310djb

Client: *Land of Lincoln Workforce Alliance*

Date: 09-30-2010

Time and Materials Project

Client name	Land of Lincoln Consortium
Client's administrator	Anne Schneider
Project name	Resource Room Upgrade
Engagement duration	\$90 per hour
Begin date	TBD
End date	TBD

Confidentiality Statement

This Statement of Work along with all attachments are considered proprietary and confidential information of Novanis Enterprise Solutions

Schedule of Project Deliverables

Estimated labor time.

Item description	Delivery schedule (Business days/hours)
1. Inventory and document new equipment and configuration. <i>Pre-Stage Inventory and Documentation Phase</i>	Fixed price (per agreed contract) 5 Hrs.
2. Install new HP ProCurve 2910 48 port switch, Remove Cisco Firewall, and replace with SonicWall NSA 2400. <i>Installation Phase</i>	Fixed price (per agreed contract) 2 Hrs.
3. Configure ProCurve switch (Appropriate VLAN's, NAT, and Routes). <i>Configuration and Implementation Phase</i>	Fixed price (per agreed contract) 5 Hrs.
4. Install licensing on SonicWall, configure Ports, Users & Groups, Gateway AV, IPS, VPN Access, Spam-filtering, SSO agent, import LDAP and certificate, and Application Firewall rules. <i>Configuration and Implementation Phase</i>	Fixed price (per agreed contract) 45 Hrs.
5. Repurpose old mail server to run SonicWall Viewpoint software. (Un-join IETC domain and join Worknet20 domain as member server only before Viewpoint install) Server currently has 1GB of Ram, Viewpoint minimum requirement is 2GB. Can also run on a workstation meeting minimum specs. <i>Configuration and Implementation Phase</i>	Fixed price (per agreed contract) 10 Hrs.
6. Un-Join old public workstations from domain and remove computers from Active Directory. <i>Configuration and Implementation Phase</i>	Fixed price (per agreed contract) 3 Hrs.

Item description	Delivery schedule (Business days/hours)
7. Install and connect 40 new workstations to the network, set local Admin password, rename workstations, join domain, install service packs & critical windows updates, Microsoft Office 2007/2010, Adobe Reader, Computrace, and SonicWall AV. <i>Configuration and Implementation Phase</i>	Fixed price (per agreed contract) 80 Hrs.
8. Uninstall Trend Micro client on all existing training and staff workstations from appropriate server if possible, manually if necessary. Uninstall Trend Micro application from Windows 2003 server and Windows 2008 SBS and install SonicWall server version of anti-virus on both servers all employee workstations. <i>Configuration and Implementation Phase</i>	Fixed price (per agreed contract) 45 Hrs.
9. Change MX record and outside DNS records in regards to IP address change when switching from EOS to Commcast Internet Service Provider.	Fixed price (per agreed contract) 5 Hrs.
10. Configure Group Policy on old domain (IETC) to block specific non-job related web sites from being access by jobhunt user.	Fixed price (per agreed contract) 5 Hrs.
Total Hours	205 Hrs. (However customer will only be charged for 180 hours)

Statement of Work

Assumptions and Responsibilities

LOLC will be responsible for addressing network wiring, patch panel installation/termination, testing and labeling. LOLC will also resolve internet speed discrepancies with Internet Provider SpringNet. Connection is currently testing less than half of download/upload speeds that SpringNet is contractually bound to provide.

Novanis IT Solutions will be tasked with the hardware/software install, and configuration of a new ProCurve 48 port switch, SonicWall NSA 2400, and 40 new HP Pro 6000 Microtower workstations in the remodeled resource room. Novanis will need at least one staff member to answer questions as they arise. Novanis will assign a Project Lead that will be performing most or all of the installation and implementation. The Project Lead may need to assign different personnel with specific expertise as the project proceeds.

All work is scheduled to be performed during business hours. The hourly rate will be determined by a contractual agreement. Standard business hours are 8 AM - 5 PM Monday through Friday, excluding holidays. If any work is performed after regular business hours, it will be billed at the 1.5 times the standard rate.

Project Deliverables

Novanis IT Solutions will be responsible for the installation of a ProCurve 2910 48 port switch, a SonicWall NSA 2400, and 40 new HP Pro 6000 Microtower workstations, as well as the configuration of all installed devices. There are approximately six workstations that are currently connecting wirelessly, but due to mandate requiring no wireless connections for certain on-line applications, they will be converted to wired workstations and network drops will need to be supplied by provider of wiring portion of this project.

The ProCurve switch is required due to lack of an appropriate number of available ports. The SonicWall NSA 2400 will act as a Firewall, provide VPN access, Intrusion Protection, Gateway Anti-Virus, anti-spam. Per customer's request new public workstations will be joined to old server on old domain ([\\S1IETC.IETC.ORG](http://S1IETC.IETC.ORG)). Each new workstation will be named according to previously established naming convention. Appropriate service packs, Windows critical updates, SonicWall Antivirus, Microsoft 2007/2010, Adobe Reader, Adobe Flashwave player, and Computrace software will be installed on each workstation. Trend Micro anti-virus will have to be un-installed and SonicWall anti-virus installed on each workstation and server.

Viewpoint reporting software will be installed to allow detailed reports on SonicWall usage. A separate machine will be needed to run this software and MySQL database. The old email server could be repurposed, but currently it only has 1GB of Ram, and Viewpoint minimum requirements are 2GB. Viewpoint can also be run on a networked workstation as long as requirements are adhered to.

Inventory and Document New Equipment. *Pre-Stage Inventory and Documentation Phase*

1. Inventory the new equipment purchased and used for the project. Document the serial numbers and product.
2. Documentation of IP schemes, VLAN, NAT, and routing information relating to install.

Install ProCurve Switch, SonicWall, and new Workstations: *Equipment Install*

1. Install HP ProCurve 2910 48 port Switch, remove old Cisco Firewall and replace with SonicWall NSA 2400.
2. Install new workstations in appropriate locations.
3. Connect power cords and network cables and verify all devices working.
4. Network connectivity and operability will be checked and verified. Adjustment will be made if needed.

Install and Configure NSA 2400 and New Workstations: *Configuration and Implementation Phase*

1. Install latest firmware, create LOLC account at mysonic.com, license SonicWall NSA 2400, configure ports, users & groups, gateway antivirus, intrusion protection, SSO agent, LDAP importation, Spamfiltering, and VPN access. MX records, outside DNS, and IP addresses will need adjusted due to the move from EOS to Commcast internet service provider.
2. Unjoin old public workstations from domain and remove computers from Active Directory.
3. Rename new workstations using previously established naming convention, set local admin password, join domain, install service packs and critical windows updates, Microsoft 2007/2010 (choose custom install and deslect Outlook), Adobe Reader and Flashwave Player, Computrace.

Uninstall Trend Micro, Reinstall SonicWall AV: *Configuration and Implementation Phase*

1. Un-install Trend Micro client on all existing training and staff workstations from the appropriate server (S1IETC for training room & WN20SRV1 for staff) and remove manually if necessary.
2. Install SonicWall anti-virus on all servers and workstations.

Configure Group Policy: Configuration and Implementation Phase

1. Configure GPO to block specific non-related web sites for jobhunt user.

Verify, Document and Knowledge Transfer

1. Verify all installations and configurations of new equipment.
2. Make any adjustments to the current production environment.
3. Schedule and conduct meeting to present information and answer questions.

Out of Scope Tasks

Work in addition to the current scope of work outline will be declared as "Out Of Scope" and not subject to current scope of work. Additional billing may apply. A Change Request may be made to supplement changes needed in the project.

Acceptance and authorization

In the terms and conditions of this agreement apply in full to the services and products provided under this Statement of Work. Due to the dynamic nature of networking environments, Novanis reserves the right to amend this Statement of Work after 30 days.

IN WITNESS WHEREOF, the parties hereto each acting with proper authority have executed this Statement of Work, under seal.

Full name

Full name

Title

Title

Signature

Signature

Date

Date



Date: September 30, 2010

From: Leann Vollbracht
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E-mail: leann.vollbracht@novanis.com
Customer: Land of Lincoln Workforce Alliance
Contact: Anne Schneider
Fax/E-Mail:
Phone:

LINE	QTY	PART NUMBER	DESCRIPTION	UNIT PRICE	AMOUNT	EXTENDED	STOCK
1	1	01-SSC-7066	SonicWALL - NSA 2400 Network Security Appliance - 1 Year Bundle GAV/IPS	\$ 2,338.00		\$ 2,338.00	
2	1	01-SSC-7579	SonicWALL - Comprehensive Anti-Spam Service up to 50 user/1 domain - 1 Year	\$ 907.00		\$ 907.00	
3	1	01-SSC-3423	SonicWALL - Complete Anti-Virus - 1 Year - Client/Server 100 user	\$ 2,795.00		\$ 2,795.00	
4	2	01-SSC-5310	SonicWALL - Global VPN Client 1 user License	\$ 38.00		\$ 76.00	
5	1		Novanis Implementation (please see attached Scope of Work)	\$ 16,200.00		\$ 16,200.00	
6							
7							
8							
9							
						TOTAL: \$	22,316.00